ALPINUS

RETURN FORM

01

PLEASE COMPLETE THE FORM BELOW, COMPLETING THE REQUIRED FIELDS.

YOU HAVE 14 CALENDAR DAYS FROM RECEIPT OF YOUR SHIPMENT TO MAKE A RETURN.

02

SEND THE GOODS TOGETHER WITH THE COMPLETED FORM TO THE FOLLOWING ADDRESS:

ALPINUS GROUP SP. Z O.O.
HANDLOWA 24
84-241 GOŚCICINO

03

ONCE WE RECEIVE YOUR SHIPMENT, WE WILL PROCESS YOUR REFUND WITHIN A MAXIMUM OF 10 BUSINESS DAYS. WE DO NOT COVER THE SHIPPING COSTS OF RETURNED ITEMS.

WE DO NOT OFFER EXCHANGES. IF YOU WOULD LIKE TO EXCHANGE YOUR ITEM, SIMPLY RETURN IT AND ORDER THE CORRECT ONE.

PLEASE DO NOT DAMAGE THE ORIGINAL PACKAGING. DO NOT WRITE ON THE BOX OR TAPE IT SHUT. WE CANNOT RE-SELL ITEMS IN DAMAGED BOXES.

ORDER NUMBER / ALLEGRO NICKNAME	
PLACE OF PURCHASE	SELECT THE CORRECT ONE: ALPINUS.EU, ZALANDO, MODIVO, DECATHLON, ALLEGRO, EMPIK
NAME AND SURNAME	
PHONE NUMBER OR EMAIL	
ADDRESS	
BANK ACCOUNT NUMBER *	

NO.	PRODUCT NAME	QUANTITY	PRICE

DATE AND CUSTOMER SIGNATURE

*ONLY FOR PURCHASES MADE VIA TRADITIONAL BANK TRANSFER OR CASH ON DELIVERY.

NOTE
THE COMPANY DOES NOT ACCEPT CASH ON DELIVERY PARCELS FROM CUSTOMERS OR THOSE SENT TO A PARCEL LOCKER.
RETURNS WILL BE ACCEPTED PROVIDED THE GOODS SHOW NO SIGNS OF USE (EXCLUDING EMERGENCY SITUATIONS OR FITTINGS).
THE STORE HAS THE RIGHT TO WITHHOLD REIMBURSEMENT UNTIL IT RECEIVES ALL NECESSARY DOCUMENTATION FROM YOU.
GOODS MUST BE RETURNED IN THEIR ORIGINAL CONDITION, IN ACCORDANCE WITH THE CONSUMER RIGHTS ACT OF MAY 30, 2014 (POLISH JOURNAL OF LAWS OF 2014, ITEM 827, AS AMENDED).